From: Julie Johnson
To: Aaron Kennedy; Jeremy D. Blakemore; Jason Matson
Cc: Steven Kleim; Troy Hughes
Subject: RE: Finding Rover/ Chameleon
Date: Monday, October 29, 2018 9:28:09 AM

Definitely! Gina Knepp from Front street is below:
I was thinking about this. Chameleon can't stop you from doing this. It is a simple post master job. There are tons of Chameleon users using Finding Rover. I guess I am not understanding.
Gina

From: Julie Johnson <jjohnson@bakersfieldspca.org>
Sent: Friday, October 05, 2018 7:44 AM
To: Gina Knepp <geKnepp@cityofsacramento.org>
Subject: RE: quick question and great to see you!

TGIF! I can't thank you enough for sending this info.

We use Chameleon and Endel said we can't do a 3rd party license with Finding Rover! We really want to bring them on board…I even signed all of the forms to get going then Chameleon put the breaks on it.

We do need a day dedicated to networking for us—what fun that would be

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From: Gina Knepp [mailto:geKnepp@cityofsacramento.org]
Sent: Thursday, October 04, 2018 3:33 PM
To: Julie Johnson
Subject: RE: quick question and great to see you!

Hi Julie!
Great seeing you as well. I wish we could have a day where we all got to truly sit around and jaw jack (and drink)! I've attached our orientation power point and volunteer handbook with some other misc files. Our job descriptions are actually in our volunteer software, I need to ask our volunteer coordinator to show me how to pull them up. I also wanted to send you the information about Finding Rover since we talked about it. I'll send more soon!

Finding Rover is a facial recognition platform available on an app or a desk top that has the potential to exponentially make life a bit easier for those of us in the sheltering world. There are hundreds of shelters in the United States on the platform, but it can only be hugely successful if all shelters were using it, along with all pet owners.

Here are a few links including, the website, our website and Facebook pages to illustrate the new widgets that are now available.

Website:
findingrover.com

Widgets for Shelters:

The new Facebook Widget allows pet owners to search for their lost pet in a shelter from the shelter's main Facebook page. Our shelter here in Sacramento has already begun using the Facebook Widget. Just click this link and look on the left side of the page "Search for your Lost Pet" - it is super easy and again, it is a free service.

https://www.facebook.com/FrontStreetAnimalShelter/

The new website Widget allows the for the same functionality. The widget will auto size to fit in a shelters lost and found page.

http://www.cityofsacramento.org/Community-Development/Animal-Care/Lost-and-Found

Another new feature recently added allows someone searching for a pet to upload a photo of a pet they would like to adopt. Lots of shelters are removing breed labeling, so using services like Adopt a Pet are becoming less helpful. Finding Rover allows someone hoping to adopt to see pets in a service area that are available for adoption that look like the pet they hope to bring home. We are certain this will help increase adoptions for us.

It is free and easy, with no additional work for staff, only a resource to make things better for pet owners, shelters, and pets. We are also encouraging our Rescue partners to sign up as well, since it is a solid adoption platform.

Not sure what software you use, but they can get it launched very quickly, does not require an integration and it actually works! It is pretty cool technology and we find that once we explain it to people, they love it. We also encourage everyone who is searching for a missing pet to immediately register that pet and report it as missing so the system can start scanning. We have had some successful reunions, which as you know, is always wonderful. We have had no problems with the system whatsoever. I think the big thing is making sure all of your staff and volunteers understand it and can explain it to people. The more pets that we get registered, the better we will all do!

Also, once explained to customers, especially the millennials, they love it! Kind of cool and hip.

Let me know if you have any specific questions, I am happy to help.

Gina

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-----Original Message-----
From: Aaron Kennedy [mailto:AKennedy@bakersfieldcity.us]
Sent: Monday, October 29, 2018 8:59 AM
To: Jeremy D. Blakemore; Jason Matson; 'Julie Johnson (jjohnson@bakersfieldspca.org)'
Cc: Steven Kleim; Troy Hughes
Subject: Finding Rover/ Chameleon

All,

We checked with Chameleon last Friday regarding setting up the Finding Rover configuration request we had submitted to them more than a month ago. Their response was that PetHealth is reviewing these set ups and that we should be getting an official response within the next two weeks.

To be honest I do not like the delay in support regarding this item. In the past, we received much faster response time and a higher level of communication. While we do have to give them a small amount of leeway due to the merger my patience is running thin.

Julie,

I believe you had mentioned that you knew of some agencies that used Chameleon and Finding Rover. Can you get Steve Kleim and Troy Hughes their contact information? It is possible that we can set this up without needing Chameleon support's assistance. No guarantees but it is worth the time and effort to check.

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